



Internal Medicine Pediatrics  
2352 Bruce B Downs Blvd.  
Wesley Chapel, FL 33544 Suite 205  
813.528.4898

Welcome to Internal Medicine & Pediatrics at Florida Medical Clinic. We are honored that you have chosen us as your health care provider. Our doctors Allison Hull, DO Alyssa Zwarych, MD and Veronica C. Davis, DO and Nurse Practitioners Sasha Madden, APRN and Kelli Anzalone, APRN are uniquely trained in both Internal Medicine and Pediatrics. They are specialists for both children and adults. They are dedicated to providing the most complete, detailed, and personable care to family members of all ages. We want you to become familiar with some of our practice policies to assure your general understanding of how we run our office.

### ***Scheduling Appointments-***

- Our Office Hours: Monday –Friday 8:00 a.m. to 5:00 p.m.
- We do have same day sick appointments available for those times you or your child need to be seen urgently. If you wish to be seen on the same day you must always call ahead. For a same day sick visit, it may be necessary to see another physician within the group if your regular physician is not available.
- We understand that there are times when you must miss an appointment due to emergencies or obligations for work or family. If an appointment is cancelled with less than 24 hours' notice or you have missed your scheduled appointment a \$25 charge will be assessed.
- Scheduling of multiple family members – each will be scheduled in an individual appointment slot so the physician will have time to address their needs. Due to the details involved with each patient's appointment, we are not able to schedule more than two consecutive family members at a time.

***After Hour Care*** – Our doctors provide 24 hour on-call coverage for urgent medical issues. Non-urgent issues and prescription refills will not be addressed by the on-call physician.

Adult Urgent Care:

Florida Medical Clinic Urgent Care  
2352 Bruce B Downs Blvd. Suite  
101  
Wesley Chapel, FL 33544  
813.929.3600

Florida Medical Clinic Urgent  
Care  
38021 Market Square  
Zephyrhills, FL 33542  
813.715.0374

Pediatric Urgent Care:



Internal Medicine Pediatrics  
2352 Bruce B Downs Blvd.  
Wesley Chapel, FL 33544 Suite 205  
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Night Owl Pediatrics Urgent Care  
10359 Cross Creek Blvd  
Tampa, FL 33647  
813.994.0044

After Hours Pediatric Urgent  
Care  
3294 Cove Bend Drive  
Tampa, FL 33613  
813.910.8888

***Vaccination Policy-*** We believe very strongly in the importance of vaccines. Vaccines have been proven to be a safe and effective way to prevent illness and deaths in infants, children, and adults. We follow the childhood immunization schedule recommended by the CDC and the American Academy of Pediatrics. We encourage all our parents to vaccinate their children. Our practice will not accept patients who do not wish to vaccinate.

***Prescription Refills*** – Prescription refill request will not be processed after our normal business hours. Also, refills will not be filled by the on-call physician after hours, weekends and Holidays. We require 72 hours for your prescription refill request to be completed. To help expedite your refill request, please have your pharmacy send us a prescription refill request electronically.

***Form Completion-*** We require a 5-7 business day notice for any paperwork you may need filled out by the physician. There also is a minimum \$50 fee for all paperwork. This charge covers the time involved for the physician to review necessary information and complete these forms.

***Controlled Medicine Office Policies-*** A controlled substance agreement must be signed by patient or legal guardian for certain controlled medicines. A copy of this agreement will be provided to the patient and/or legal guardian upon request. Lost, stolen or accidental spillage of your controlled medicines will at not be renewed or reissued. Refills for all medicines, including controlled substances will be at the doctor's discretion at the time of each office visit and will not be refilled at any time by phone during weekday nights or weekends.